

Victoria Swinnerton  
AXA  
PO Box 3151  
AUCKLAND

05 March 2010

Cleancorp  
PO Box 37426  
Parnell  
AUCKLAND

Dear Sir/Madam,

**Ref: Cleaning Reference for Cleancorp**

We have used Cleancorp cleaners for more than a few years now and I am consistently satisfied with the service I receive, both from our cleaners and from the company. We have a very busy office with 15 staff and the cleaners from Cleancorp do a wonderful job keeping it clean for us.

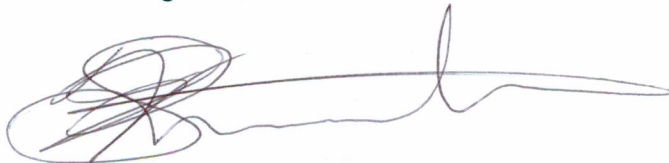
The cleaners come in daily to do the cleaning, and each morning our office is clean and tidy. Cleancorp have supplied us with a communication log to use with our cleaners, which is great. If we ever need any ad hoc jobs done, we just request this in the book and our cleaners are more than happy to tackle the job quickly and thoroughly. There has never been a job that they couldn't handle. The cleaners are personable and have excellent communication skills. If there is ever a problem or concern that they think we should be aware of, they let us know immediately.

We also receive great service from our account manager, Joshu Patel, who checks in via email regularly, as well the operations manager, Toops McCarthy who stops in to the office from time to time to see how things are going.

Overall, the communication and level of service that we receive from Cleancorp is excellent and we are very happy with our choice of cleaning company.

If you require any further information, please feel free to contact me for a Cleancorp reference on 09 921 8900.

Kind regards,

A handwritten signature in blue ink, appearing to be 'Vicki Swinnerton', written over a horizontal line.

Vicki Swinnerton  
Office Manager