



Ronald McDonald House® Auckland

Auckland City Hospital Site  
Park Road, Grafton  
PO Box 110119  
Auckland Hospital  
Auckland 1148

Phone: 09 303 1365  
Fax: 09 377 6581  
[www.rmhauckland.org.nz](http://www.rmhauckland.org.nz)  
[enquiries@rmh.co.nz](mailto:enquiries@rmh.co.nz)

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## To whom it may concern

RMH Auckland Trust is a Charitable Trust that provides a 'home away from home' for seriously ill children while receiving treatment out of their home town at Auckland's Starship Hospital. Accommodation is provided to up to 77 families each night via its facilities, Ronald McDonald House Auckland, Ronald McDonald Family Room and RMHA St Martins.

Cleancorp has been providing laundry services to Ronald McDonald House Auckland's 48 bed facility since November 2009 and to the Family Room – a 13 bed crisis care facility situated within Starship itself - since April 2010. The laundry service includes a daily delivery of fresh linen and towels of the quantities specified to each facility as well as the collection of used linen being returned.

We are extremely satisfied with the service provided by Cleancorp. The linen is of a consistently high quality, standard of cleanliness and presentation and deliveries are always made on time. The Customer Services team are very obliging, proactive and happy to assist with queries or additional deliveries at short notice if required.

We have been so impressed with the service provided by Cleancorp that they have also recently become our preferred supplier of services for carpet, furnishings and curtain cleaning.

Cleancorp are also a valued Corporate Partner and member of the Ronald McDonald House Auckland Business Club. Their on going commitment to raising funds on our behalf and their commitment to our mission is highly appreciated by the Trust, families and staff. The partnership includes the provision of a Dodge Journey vehicle, including all running and maintenance costs, for families to use while staying at Ronald McDonald House Auckland. In addition, the staff at Cleancorp regularly give up their time to provide dinners for families staying at the House, feeding up to 150 people at a time!

We would be very happy to recommend Cleancorp to other accommodation facilities for cleaning services and are happy to provide further information verbally if required.

Yours sincerely  
**RMH Auckland Trust**

Anne Kirkpatrick  
**GM Operations**



The RMH Auckland Trust funds and governs Ronald McDonald House® Auckland and Ronald McDonald Family Room® (in Starship Hospital), facilities which provide a 'home away from home' for over 3,000 families of children with life-threatening illnesses each year. It is a registered community charitable trust comprised of the following partners: Auckland District Health Board, Child Cancer Foundation, Heart Children, The Rotary Club of Downtown Auckland, Ronald McDonald House Charities® and two community representatives. The Trust actively fundraises to help cover the total cost to run the facilities, currently in excess of \$3,000,000 per year.  
Charity Registration number: CC23591