

DRAFTFCB

27 October 2010

To Whom it may concern

I have been working with James and Rehanna Khan, the owners of the Cleancorp franchise responsible for cleaning our building, since the company moved into the premises approximately three years ago.

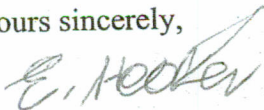
They are very hands-on operators with a fantastic service orientated attitude. Nothing is too much trouble and they always willingly go the extra mile for us when we might have unexpected events with extra work required, or need some odd extra service outside of their contract attended to. (For instance, just recently they even cleaned our barbecue for us when our client wanted to come in and host a barbecue and our own staff refused to do it!).

What's more they always do it with a cheerful smile and a willing helpful attitude. I always feel I can just pick up the phone and discuss any query or issue I might have with Rehanna and know that it will be followed through and attended to thoroughly for a successful result. They are very flexible and are always happy to re-arrange their schedule to suit us if we are having a function on-site and require late cleaning for example. Even when our dishwashers recently broke down, you would never have known there had been a problem and that an enormous amount of extra effort had been required to ensure our offices and dishes were just as clean and spic and span as usual.

I also find it very helpful that they are able to suggest solutions for possible problem areas and provide me with quotes from reliable tradespeople.

James and Rehanna Khan are very reliable, thorough, honest and dependable and provide a great service which I would thoroughly recommend.

Yours sincerely,



Elizabeth Hooker
Office Manager

DRAFTFCB
57 Wellington St
Freemans Bay
Auckland

Telephone +64 9 356 6222
Facsimile +64 9 356 6230

www.draftfcb.co.nz